

HIGH VISTA HOMEOWNERS ASSOCIATION, INC.
PO BOX 98, ARDEN NC 28704
Phone/Fax (828) 890-0031
e-mail: hvhwa@morrisbb.net
website: www.hvhwa.net

SERVICES FOR HIGH VISTA RESIDENTS

Electricity – Duke Energy – 1-800-777-9898 (Buncombe & Henderson Counties)

Gas – **Propane** - Blossman Propane Gas – 667-0437 (ask for High Vista Plan for a lower rate)
Natural – PSNC Energy - 866-794-5062 - You will need to call for specific availability

Telephone – BellSouth/AT&T —1-888-757-6500

Water - Falls - Hendersonville Water - 697-3052
Estates – Carolina Water Service – 800-525-7990

Sewer – Falls – A & D Sewer Services – 828-884-9772
Estates – Septic System

Television – Cable - Morris Broadband, Hendersonville, NC – 888-855-9036 - (for higher elevations you will need to call to see if cable is available to your property)
Satellite – Direct TV – 888-866-3008
Dish Network – 866-865-7812

Mail Delivery – Estates – Roadside mailboxes owned & provided by the property owner
Falls – Cluster mailboxes provided by the Homeowner’s Association (for newly constructed homes keys are assigned at the Homeowner’s Office in the old clubhouse (890-0031) from 10:00 am till 2:00 pm Monday thru Friday)

Post Office – Horse Shoe Post Office, 3740 Brevard Road (US 64), Horse Shoe, NC , Phone No. 828-891-7761
Also nearby is Arden Post Office, 2835 Hendersonville Road, Arden, NC 28704 – 684-6971

Garbage Pickup –Waste Pro – 684-7790; McMinn Waste Removal – 890-8151; GDS, Inc. – 253-3929;
Hendersonville Waste – 272-0064 (see yellow pages for other companies)

Internet Access – DSL/Uverse – BellSouth/AT&T – Call 888-757-6500 (call for availability)
Cable High Speed – Morris Broadband – 888-855-9036 (call for availability)

Electronic Gate Openers & Vehicle Window Decals are provided at the Homeowner’s Association office Monday thru Friday from 10:00 am till 2:00 pm – Electronic gate openers are \$35 each & vehicle registration at the time of purchase is mandatory to include year, make & model, color and license tag number.

Visitors & Telentry - Instructions for using the telentry to let guests in are on the back of the Resident Directory.

EMERGENCY NUMBERS: (if it’s **not an emergency** they request that you still call 911 & tell them it’s a non-emergency so they can route properly)

- Fire** - (Call 911) Mills River Fire (Henderson County) – 891-7959
(Call 911) Skyland Fire Department – 684-6421
- EMS** – (Call 911) Henderson County - 697-4827
(Call 911) Buncombe County – 255-5631
- NC State Patrol** – 693-4141
- Water** for Falls residents – Before 5 pm – 697-3052; After 5 pm – 891-7779
- Water** for Estates residents – Carolina Water Systems – 800-222-5291

MOVING VANS - MOVING INTO HIGH VISTA

1. **Times:** Moving vans must enter the property through the Main Gate during hours covered by guards from 7:00 am to 4:00 pm.
2. **Truck Size:** It would help in the moving process if the guard at the main gate were called by the driver of the moving company regarding ability to get to the property. We recommend that the driver go up ahead of time to see the roads prior to or on move-day as some of the homes in higher elevations cannot be reached by large trucks and will need to be offloaded into smaller trucks. Generally, up to 53-foot-trucks can get into the Falls but trucks this large must offload for homes in the Estates. One offloading area is located at the corner of Vista Falls Road and Elkhorn Court.